Community support

Need

71% of community partners planned to move to remote service delivery after lockdown began

21% expected they would have to close at least temporarily.

Response

The Response & Resilience Fund has awarded unrestricted grants totalling £375,000 to 125 organisations.

Impact

Community partners have provided essential support to those facing the greatest risk. At least:

- 29% have delivered food and medicines to people who are self-isolating
- 64% have made emotional support call
- 71% have provided advice

Social impacts of lockdown

Need

85% said they had only left home for work, exercise, shopping, or a medical need between 3-13 April

Response

93% said that they had avoided face-to-face contact with older or vulnerable adults

Impact

79% of learners receiving devices through the DevicesDotNow initiative agree they feel more confident with their digital skills as a result of using their device

90% say the device has had a positive impact on their life

Lack of personal access

Need

3.8m people in the UK are almost completely offline

1.9m households do not have access to the internet

Response

2,000+ devices distributed through 120 community partners to those vulnerable in society. Pledged donations so far will ensure a total of 8,400 devices will reach those who need them most

Impact

Over half of centres that have been offered devices to distribute through the initiative are located in the 20% most deprived areas (LSOAs) in the UK

Digital skills for work

Need

7.6m estimated UK workers at risk of permanent layoff, temporary furlough, and reductions in hours and pay due to COVID-19

Response

49,000 learning episodes on Learn My Way and Make It Click following the launch of the Department for Education’s Skills Toolkit

Impact

18% of furloughed workers have improved their online skills to make them more employable

15% of those employed have learnt new IT skills/technologies to adapt to new ways of working during COVID-19

Pre COVID-19 were independent learners on Learn My Way. Rising to 15-20% during lockdown.