



kenya national
library service



Good Things
Foundation

knls Library
Customer
Feedback
Survey

1. What library are you learning at?

- | | |
|--------------------------------|----------------------------------|
| <input type="radio"/> Kinyambu | <input type="radio"/> Rambula |
| <input type="radio"/> Kangema | <input type="radio"/> Mbalambala |
| <input type="radio"/> Silibwet | <input type="radio"/> Timau |
| <input type="radio"/> Gilgil | <input type="radio"/> Moyale |
| <input type="radio"/> Naivasha | <input type="radio"/> Malindi |

2. How would you rate your overall experience of the support you are receiving from your library to learn about computers and the internet?

- Excellent
- Good
- Average
- Not very good
- Disappointing

3. What have you learnt so far?

4. What's good about the support you are receiving from the library to learn about computers and the internet?

5. Which, if any, aspect of the support you are receiving to learn about computers and the internet do you feel could be improved?

6. Are there any other training or resources that would help you learn more? Is there anything you feel is missing from the support you are receiving?