



Good Things Foundation: Census Assisted Digital Project Roles



Who we are?

This is a very exciting time for Good Things Foundation. We have been successful in a bid to deliver on an Assisted Digital service for the 2021 Census, working closely with the Office for National Statistics (ONS). This is a critical part of a major national Government exercise, and a chance to support large numbers of people across England and Wales to participate in a 'digital first' census, as well as building their confidence with digital.

The Assisted Digital service will see hundreds of community partners support people without digital skills to take part in the census.

To support this project, we are recruiting for a number of roles which will be central and critical to its success.



Helen Milner,
CEO

“ This is a very exciting opportunity to be part of our dynamic charity.

We are looking for high performing individuals who will ensure we continue to have significant impact on helping people to improve their lives through technology.

You will join a bright, committed and fast paced team who have a clear focus on supporting excluded people. Good Things Foundation is mission-led and very ambitious, and we're looking for someone to join us who will enjoy helping us to be better, achieve more, and have even greater impact.”



Liz Williams (Chair of the Board), Director of Digital Society, BT Group

“ Good Things Foundation is an incredibly purposeful organisation, determined to ensure everyone is able to realise the benefits of being society powered by digital. As a staff owned mutual, it's also quite a unique operating environment, powered by people to whom this agenda really matters. If you are looking to bring your skills to make a real difference to people up and down the UK , we'd love to hear from you.”





We've supported over **2 million** people to gain digital skills since 2010



82% of the people we support are socially excluded



We lead a movement of **5,000 centres** and receive funding from government, charitable organisations and corporate partners

Our behaviours

We are...

Collaborative | Creative | Positive | People focussed | Inquisitive

These behaviours reflect us as an organisation and focus our work inside Good Things Foundation and our relationship with partners.

Head of Census Operations

£38,000 to £50,000 dependent upon experience
Full time, Fixed Term Appointment to end of September 2021

We are looking for a high performing, inspirational leader with a specialism in operational delivery, who will play an instrumental role in the project delivery. You will be adaptable, resourceful and resilient. You will lead the project and delivery management of our contribution to the Census, working with a team of both direct and indirect reports and a wider matrix team of specialist colleagues. With the capacity and capability to engage in strategy, process design and assurance, and the experience of real-time management of delivery and performance, you are an expert in managing risk and overseeing the delivery of large-scale programmes through distributed resources and networks.

Senior Service Designer (Census)

£27,000 - £37,000 (depending on experience)
Full time, Fixed Term Appointment to end September 2021

You will be a high performing, innovative and committed Service Designer who will play an instrumental role in the project implementation and development. Taking an agile, creative and reflective approach, you'll work on the ground with the Online Centres Network and other partners, understanding the needs of the people they support and the services and systems they interact with. You'll manage wider stakeholder relationships positively and productively on behalf of Good Things, including with ONS.

Staff Benefits

We are proud to offer a comprehensive and attractive benefits package to all of our staff members:

- All employees with contracts of six months or more are invited to be a Member of the Good Things Foundation Staff Owned Mutual. This gives you voting rights for Staff Board Directors and at the AGM (Annual General Meeting)
- 30 days holiday per year
- 10% Employer contribution to a personal stakeholder pension scheme (when you contribute 5%)
- Up to £500 contribution for work related training (or £200 for personal development and £300 for work related training)
- Life cover and permanent health insurance
- Confidential Employee Assistance helpline

Further details on the positions and full job descriptions can be found on our website: www.goodthingsfoundation.org/work-for-us

Closing date for all positions: Monday 27 May 2019 at 5pm

Interviews are likely to be held early in June 2019



DO YOU HAVE CHILDREN AGED 6-17?

Sheffield Learning Hub

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How to apply

For an application form and a full job description, please see the [Work for Us page](#) and send your CV, completed application form and Equality and Diversity Monitoring Form to: recruitment@goodthingsfoundation.org by Monday 25 May 2019 at 5pm.

Further information

For an informal discussion about the role, please contact Kathryn Bower (Recruitment Manager) on recruitment@goodthingsfoundation.org

Our website : www.goodthingsfoundation.org

Good Things Foundation is a social change organisation with a mission to ensure that everyone benefits from digital. We live the change we are seeking to achieve and encourage applications from diverse backgrounds. We operate a policy of providing equal opportunities in all aspects of work including recruitment, training, and promotion, whatever the colour, race, religion, belief, ethnic or national origin, gender, sexual orientation, marital status, age or disability of an employee, having regard to the individual's aptitudes and abilities and requirements for the job. Good Things Foundation is opposed to all forms of unlawful and unfair discrimination.

