



# Introducing the National Databank



**Good Things**

# Introducing the National Databank

- The aim is to support over 500,000 people who are unable to get online with **free access to the internet**
- **Vodafone, Three** and **Virgin Media O2** have donated 47m gigabytes of data
- Over **3000 organisations** now have access to gift free data

# Who can receive free data?

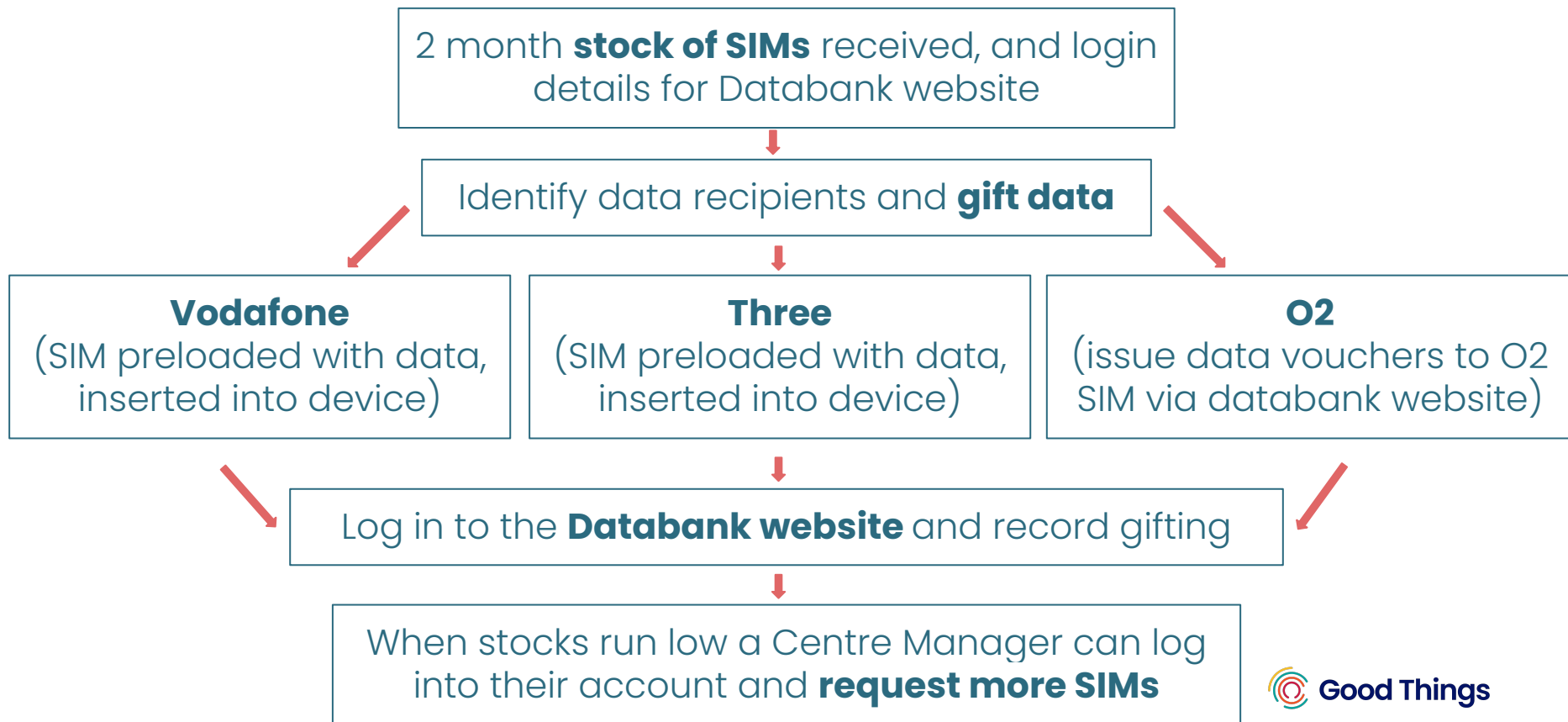
Someone receiving data through the National Databank must be:

- 18+ years old
- From a low income household

And qualify in **at least one** of the following statements:

- Has no access or insufficient access to the internet at home
- Has no or insufficient access to the internet when away from the home
- Cannot afford their existing monthly contract or top up

# Databank Overview



# Data available

## Vodafone

- **40GB, free calls and texts** for 30 days, refreshes automatically for **6 months**



## Three

- **24GB** data in total



## O2

- **25GB, free calls and texts** for 30 days from activation
- Vouchers can be issued for **1 – 12 months**



# Activating Data

## Vodafone & Three

- SIM cards arrive preloaded with data
- At the time of gifting the data, log in to the [Databank website](#) and record the SIM as gifted

## 02

- Vouchers are compatible with **02 PAYG SIMs**. Gift someone one from your stock, or if they are already on 02 PAYG, they will not need a new SIM card
- Log in to the [Databank website](#) to issue monthly **data vouchers** to the recipient
- The data recipient will then be able to call 02 **activate** the voucher or select the link in the text message

# Activating Data

- SIMs can be used in any **SIM enabled device** (that is unlocked or compatible with Vodafone / O2 / Three)
- O2 SIMs have an expiration date and will need to be activated before to receive data
- Someone can **keep their number** by following the instructions on the O2 / Vodafone websites
- Someone can receive data for up to **12 months** in total

# Responsibilities

- Please **do not share your login information** with anyone (each user needs their own account)
- If you are collecting personal information please store this securely using your **data protection** processes and procedures
- The data **must not be sold** on or exchanged for a monetary value
- If there are any suspected incidents of **fraud or misuse**, please report them to us immediately



# Responsibilities

- **Store SIM cards safely and securely** (for example in a locked safe). If any issue with delivery please let us know immediately. The SIMs loaded with data have a high value so must be accounted for at all times
- The data is to be gifted to **people that you support directly**. If other partner organisations you know need access to data, they should apply through the National Databank

# Accepting your contract

- Once your application has been reviewed and approved, log in to [network.goodthingsfoundation.org](https://network.goodthingsfoundation.org)
- Go to **'View my hub'**. On the right-hand side, you'll be able to review and accept the National Databank contract before being able to access the Databank platform

### My Hub membership

- ✓ [Hub details](#)  
Hub name, legal status, address(es)
- ✓ [Hub profile](#)  
Areas of work, who you support, public opening, Network map info and contact preferences
- ✓ [Membership agreement](#)  
You've accepted, [review the Membership agreement?](#)
- ✓ [Users](#)  
Manage your users.
- ✓ [Bank details](#)  
You bank details have been verified. Remember if you change these we will need to check them again.

### National Databank ?

We've offered you a National Databank contract, visit [Applications](#) to accept it.

### National Device Bank

We will let you know when you can apply to join the National Device Bank.

### Funding

[What funding is available?](#) →

[View existing applications](#)

# Next steps

## Registering on the platform

- You will receive an email with a temporary password from the Databank website with a link to join
- You can then add other users (each staff member needs their own log in)

## SIM Card delivery

- Vodafone, O2 and Three SIM cards will arrive with you within 6 weeks
- Please store these safely and securely